worth

Fort Worth Community CREDIT UNION

APRIL 2026 NEWSLETTER

New name. Same people.

COMING SOON - MAY 1, 2026

Holidays

Memorial Day
Closed Monday, May 26

Juneteenth
Closed Thursday, June 19

Know Your Worth

Benefits Checking

We're excited to share an update to the Fuel Rewards benefit included with Benefits Checking. As part of ongoing improvements, **our current fuel rewards provider will be transitioning from the discount-at-the-pump model to a cashback model**. The cashback program will officially begin on **April 1, 2026**.

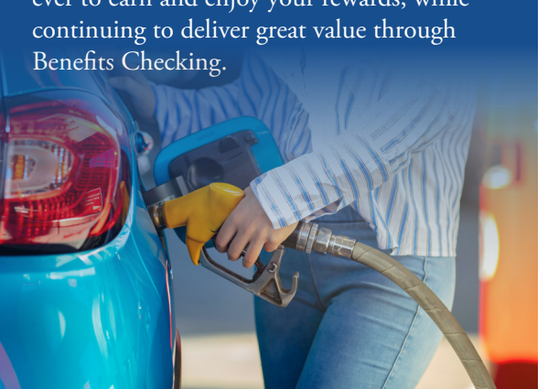
We're introducing a new, simplified cashback program. **What this means for you:**

- No more entering codes at the pump
- No activation hassles
- Rewards will be automatically deposited into your account

What's new:

- Earn 3% cashback on fuel purchases
- Minimum of 20 monthly transactions to qualify
- Up to $5 in cashback per month
- Easy opt-in through digital banking
- Monthly cashback deposits directly into your account

This new cashback model makes it easier than ever to earn and enjoy your rewards, while continuing to deliver great value through Benefits Checking.



A New Name Coming Soon!

We have some exciting news to share with you first: **our credit union will be changing its name on May 1, 2026.** While we can't share the new name just yet, we want you to be the first to know that an important evolution is underway – one that reflects who we are today and the future we're building together as we continue to serve our communities in North Texas.

Why a Name Change?
Over the past 85 years, our credit union has grown far beyond its original beginnings here in Fort Worth. We've expanded our membership, modernized our services, and continued to strengthen our commitment to being friendly, local, secure, and always looking forward for our members.

An evolved name and refreshed identity will better reflect the value we bring to all of our locations across North Texas and what our members are worth.

What's Not Changing
We know clarity matters, so here are the important things that will stay exactly the same:

- **We are still a member-owned, not-for-profit credit union**
- **Our ownership structure remains the same – this is not a sale, merger, or acquisition.**
- **Your accounts and all of your account numbers will remain exactly the same.**
- **Your debit and credit cards will continue to work as usual.**
- **Your online banking login and mobile app access will not change.**
- **Our team, leadership, and branch locations will stay the same.**
- **Our long-standing commitment to serving you remains steadfast.**
- **Nothing about how you bank with us today will change.**

What This Means for You
Starting on May 1, 2026 and in the following months, you'll start to see signs of this update across our branches, digital channels, and communications.

For now, begin to expect messages hinting at an exciting reveal – an identity shaped by our history and the value of our members.

We're proud of where we started, grateful for where we are, and excited for what this next chapter will mean for you and your financial future.

More information is coming soon—and we can't wait to share it with you.

Celebrate Our New Name With Us
Join us as we celebrate an exciting new chapter on May 1, 2026, from 10:00 AM to 12:00 PM at our Headquarters in Bedford, TX! This special event marks a fresh beginning for our organization, and we can't wait to share it with you.

Stop by to enjoy delicious food from local food trucks, enter to win raffle prizes and fun giveaways! We look forward to celebrating together and kicking off this new era with our community!

Your Credit Union Membership Matters

Explore Our New Website!

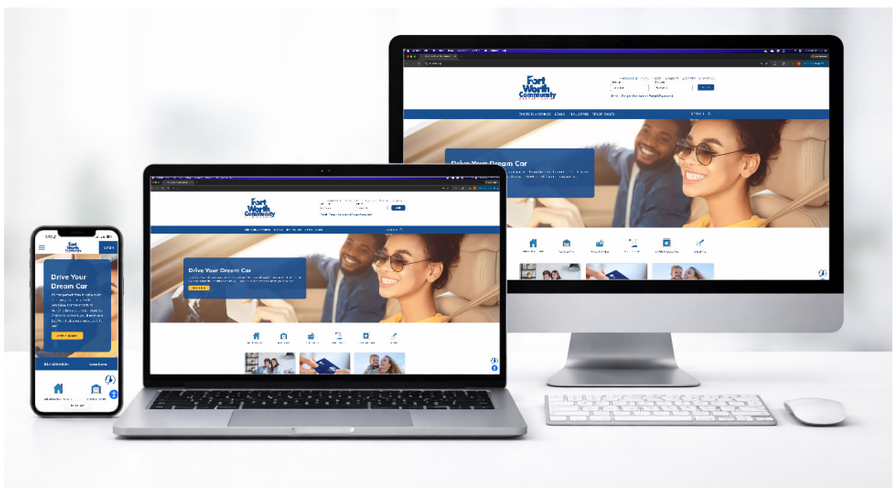
In December, we were excited to launch our newly redesigned website — created with you in mind. Our goal was to make it easier than ever for members to find information, explore services, and manage their finances online.

The new site features a fresh, modern design along with improved navigation, making it simpler to locate the products, tools, and resources you need. Whether you're looking for loan options, checking account details, financial education resources, or quick links to online and mobile banking, everything is now more organized and easier to access.

We've also added enhanced tools and updated content to help you stay informed and make the most of your membership.

If you haven't had a chance yet, we invite you to take a few minutes to explore the new site and see what's new.

Visit us anytime at ftwccu.org to check it out!



Get Road Trip Ready This Summer

Summer is right around the corner—perfect for road trips, weekend getaways, and making memories on the go. Whether you're thinking about upgrading your current ride, purchasing something new, or lowering your payment with a refinance, now's a great time to get started.

Why finance with us:

- Competitive rates to help keep payments manageable
- Flexible terms to fit your budget
- Fast, easy application process
- Local decisions and personalized service

From beach trips to family vacations, we're here to help you hit the road with confidence all summer long. Apply online at ftwccu.org or call us at (817) 835-5000 to get started!

2026 Annual Meeting

FTWCCU's Annual Meeting will be held at 3 P.M. on Tuesday, April 28, 2026 in the lobby of the Headquarters Office at 1905 Forest Ridge Drive, Bedford, TX 76021. A short business meeting will be conducted, and the results of the Board of Directors election will be announced. Refreshments will be served.

Complaint Notice

If you have a problem with the services provided by this credit union, please contact us at: Fort Worth Community Credit Union P.O. Box 210848 Bedford, Texas 76095-7848 or (817) 835-5000 or ftwccu@ftwccu.org

This credit union is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department. If any dispute is not resolved to your satisfaction, you may file a complaint against the credit union by contacting the Texas Credit Union Department through one of the means indicated below:

In Person or U.S. Mail:
914 East Anderson Lane
Austin, Texas 78752-1699
Telephone Number: (512) 837-9236
Facsimile Number: (512) 832-0278
Email: complaints@cud.texas.gov
Website: www.cud.texas.gov

Notice: Dormant Account

Is your account dormant? A dormant account is an account that has not had any activity for one year.

Unfortunately, the escheat laws of the State of Texas require that an account without activity for a three-year period be sent to the State Treasury.

If your account is dormant, please deposit or withdraw $1 or more to prevent FTWCCU from having to send your account balance to the State Treasury. You may visit any of our locations to make a withdraw or deposit, or use the Mobile Deposit in the FTWCCU App.



Upon request, members of FTWCCU may review: balance sheet, income statement, summary of annual audit, form 990, articles of incorporation, bylaws, and Board policies.

FTWCCU Information As of February 28, 2026 **Total Assets.....$1,301,205,120** **Total Members..... 74,485**

Contact: (817) 835-5000 @ ftwccu@ftwccu.org ftwccu.org

EQUAL HOUSING OPPORTUNITY

Your savings federally insured to at least $250,000 and backed by the full faith and credit of the United States Government. National Credit Union Administration, a U.S. Government Agency

This credit union is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department. If any dispute is not resolved to your satisfaction, you may file a complaint against the credit union by contacting the Texas Credit Union Department at 914 East Anderson Lane Austin, Texas 78752-1699, Telephone Number: (512) 837-9236 Website: www.cud.texas.gov.